 Prime Acrobatics	Code of Conduct for Parents & Carers	
	Version Date:	21-July-2025
	Version:	3
	Responsibility:	Chris Bowler

1. Statement of Intent


Prime Acrobatics is committed to providing a caring, friendly, and safe environment for all our members. Parents / carers are expected to behave respectfully to each other and to our staff. Rudeness, abuse, swearing, shouting, violence and inappropriate behaviour, whether in person, phone or by email, will not be tolerated and may result in your membership being cancelled or refused. As a parent / carer of a child at our club, we would like you to consider the following areas.

2. The essentials

- Ensure your child is dressed appropriately for the session with no jewellery and their hair tied up out of their face.
- Ensure your child arrives to sessions on time and is picked up promptly. Please let us know if you are running late or if your child is going home with someone else.
- Complete all consent, contact and medical forms and update us straight away if anything changes.
 - Keep the club informed of any injuries or illnesses that may affect your child's safe participation in the session.
- Maintain a good relationship with your child's coach, be polite, respect their views and listen to any suggestions.
- Ensure that you ask a member of the team if you have any questions or queries.
- Talk to us if you have any concerns about any part of your child's involvement – we want to hear from you.
- Ensure your child is fully insured via their active British Gymnastics Membership.
- Don't use any form of mobile phone or recording equipment within the spectator area to film your child whilst they are participating within their classes.

3. Behaviour

- Let your child know that you're proud of what they're doing.
- Recognise good performance and not just results. Remember that children get a wide range of benefits from participating in sport including making friends, getting exercise, and developing skills.
- Listen when your child says they don't want to do something. Refrain from forcing your child to take part and don't belittle them for making mistakes.
- Ensure you supervise your child until they have entered the gymnasium at the start of the session when a coach is inviting the gymnasts in.
- If you are accompanying your child in the with-parent preschool classes, please ensure that you supervise your child at all points and assist them where needed / necessary.
- Set a good example when watching – the way you react and behave affects not just your child but other children too.
- Recognise that all of our coaches are highly qualified and experienced individuals, and parents/carers should respect their professional opinions.
- Use social media responsibly when talking about what goes on at our club or any events.
- Ensure your child understands their code of conduct.

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As a parent / carer, we understand that you have the right to:

- Be assured that your child is safeguarded during their time with us.
- See any of our policies and procedures at any time.
- Know the contact details for the Club Welfare Officer: welfare@primeacrobatics.com
- Know what training and qualifications our staff have.
- Be informed of problems or concerns relating to your child.
- Be informed if your child is injured and see records of any accidents.
- Have any concerns about any aspect of your child's welfare listened to and responded to.

Date	Summary of changes	Signed
July 2025	Changed responsibility for document to Chris Bowler.	C.Bowler